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| Fabio LUIZ Veiga  Scarborough - Ontario · +1 (416) 200-8245  fabioveiga\_me@outlook.com |
| An expert senior system analyst with strong experience in handling multiple projects. A pragmatic IT professional with vast leadership experience. Highly proficient in designing and developing complex computer system applications tailored for specific business operations. |

# Experience

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| 03/2016 – 10/2019Senior Systems Analyst, Prosegur S/A  * Responsible for the technological innovation of new products, suitable new environments, develop projects, use-case, testing, prototype designs, system debugging, and functional documentation. * Track deployment of systems, services or products derived from new technologies at clients or internally. * Test system integration APIs, legacies and Intersystem. Discussions with software manufacturers aimed at processes improvements, acting as global QA. * Development and maintenance of scripts (*Jobs, Procedures, Triggering, Functions, Views*) in the database (*SQL Server, Oracle, MySQL*), debugging Visual Studio, solving problems in Brazil, South American countries and Spain. * Assist in team management Assist in projects and implementation of processes and support. * Resolved malfunctions with systems and programs through troubleshooting. |
| 04/2015 – 03/2016Systems Analyst, ATT/PS Informática (Prosegur S/A)  * I worked “in loco” at PROSEGUR S/A, with requirements analysis, tests, and system approvals, use case, structuring new projects and maintaining and improving current projects. * The main project was Effective Automation Machines, which was a product that runs at more than 2,000 establishments, generating systemic advances, and bug fixes. * Define business goals to determine systems requirements.  06/2010 – 11/2014Systems Analyst, RRJ –Transporte De Valores Segurança E Vigilância  * Create management reports regarding productivity, finances, improve system performance during pick demanded and, operational required by managers using SQL Server. * Database maintenance such as backup routines, tuning, updates and, constant monitoring for improvements. * Organize system infrastructure documentation and operating procedures, strengthening controls and enhancing overall performance. * Resolve or escalated problem warnings to resolve user issues. * Address system problems (Troubleshooting). |

# Education

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| 01/2020 – currentMICROSOFT.NET TECHNOLOGY SPECIALIST DIPLOMA, ibt college01/2010 - 12/2014BACHELOR DEGREE IN Information MANAGEMENT SCIENCES AND SYSTEMS, Universidade Nove De Julho |
| 01/2006 - 12/2008Web Design, Universidade Paulista |

# Languages

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| Portuguese: NativeEnglish: IntermediateEspanish: Advanced |

# Summary of Skills

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| * MTA Exam 98-364 Database Administration Fundamentals. * T-SQL Coding * SQL analytics and development * Writing a functional document | * Technical Support * Troubleshooting and debugging * Administrative support * Release System’s Planning * Software and Hardware Evaluations |